Sample Tenant Survey

Thank you for taking a few minutes to answer. Your responses help us understand your home and what could make it better. Answers are voluntary, and you can skip any question.

About You

1. Building address / unit number (optional):

_____

2. How long have you lived here?

- ☐ Less than 1 year
- ☐ 1–3 years
- ☐ 4–10 years
- ☐ More than 10 years

3. How many people live in your unit?

_____

Your Home

4. How would you rate the overall condition of your unit?

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Poor

5. Do you have any of these problems? (check all that apply)

- ☐ Mold or moisture
- ☐ Leaks
- ☐ Pests
- ☐ Broken or drafty windows
- ☐ Heating or cooling not working well
- ☐ Appliances not working
- ☐ Other: _____

6. Is your unit comfortable in summer and winter?

- ☐ Yes, always
- ☐ Sometimes
- ☐ No

Utilities and Costs

7. Which of these do you pay for? (check all that apply)

- ☐ Electricity

☐ Gas

☐ Water

☐ Internet

8. How hard is it to pay your utility bills?

☐ Not hard

☐ Somewhat hard

☐ Very hard

Management and Communication

9. When you have a repair request, how satisfied are you with the response?

☐ Very satisfied

☐ Satisfied

☐ Unsatisfied

☐ Never requested a repair

10. What is the best way to reach you?

☐ Phone call

☐ Text

☐ Email

☐ In person

☐ Mail

11. What language do you prefer for communication?

_____

Final Thoughts

12. What is one thing that would most improve your home?

_____

_____

13. Is there anything else you'd like us to know?

_____

_____

Thank you for your time!